

# BehavePlus Installation Instructions For USFS Computers

## Before You Begin...

**The following instructions apply to USFS computers only.** To uninstall an existing version of BehavePlus, please review [Steps needed to uninstall existing versions](#). You do not need to uninstall BehavePlus version 5. Versions 5 and 6 operate independently on your computer. If your computer does not recognize the BehavePlus installation file, please review [Updating Group Policies](#).

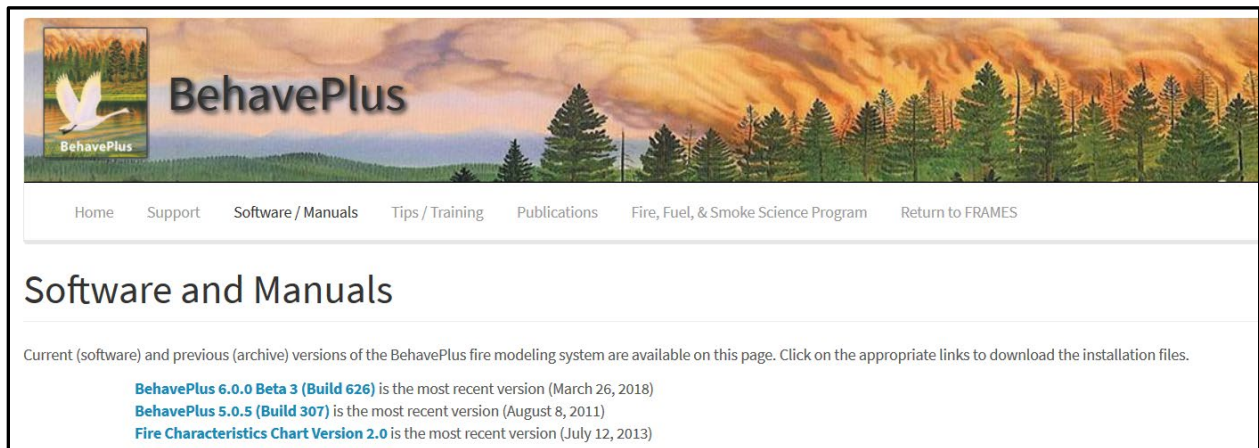
## Introduction

Recent changes in how the Forest Service Chief Information Office (CIO) manages IT applications is affecting the ability of Forest Service employees to install BehavePlus and other fire-related software on Forest Service hardware. For example, Power Broker, the utility which provided the “install elevated” and “run elevated” options for software installation and execution, has recently been removed for many USFS users.

## Steps needed to install BehavePlus

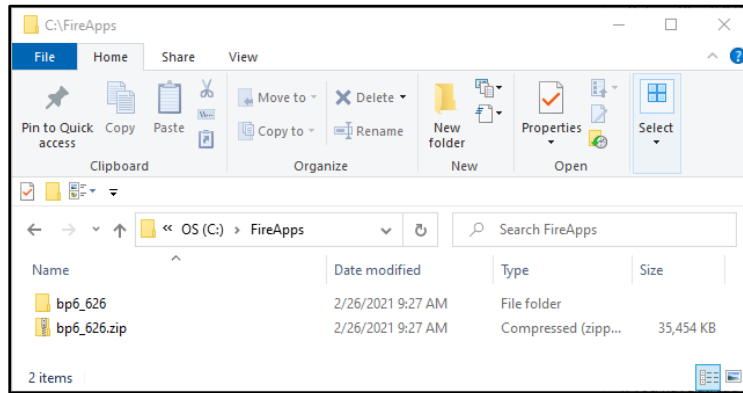
To facilitate installation of BehavePlus v6 without the need to request assistance from the USFS Computer Helpdesk please follow these installation instructions.

1. Create a folder directly on the C-drive called **FireApps**. The path should be **C:\FireApps**.
2. Download the BehavePlus v6 software from the FRAMES website to the folder you created in Step 1.
  - a. Go to the [BehavePlus Downloads](#) page on FRAMES.
  - b. Select the most current version of BehavePlus. For version 6, select the top option, **BehavePlus 6.0.0 Beta (Build 626)**.

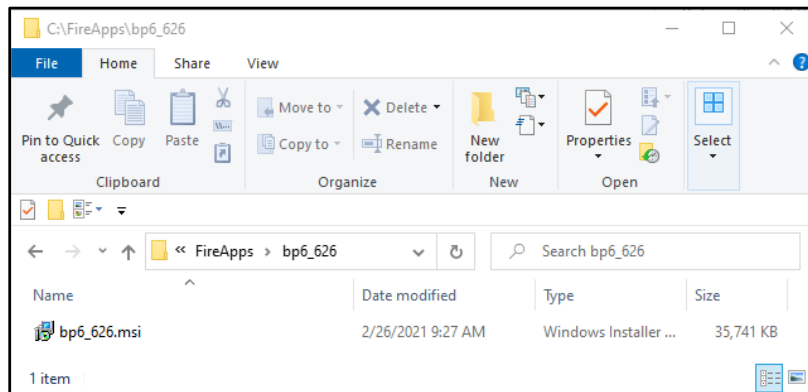


The zip file (**bp6\_626.zip**) contains the BehavePlus v6 installation file (bp6\_626.msi). General installation notes (that are non-USFS specific) and Release Notices can also be found on this page.

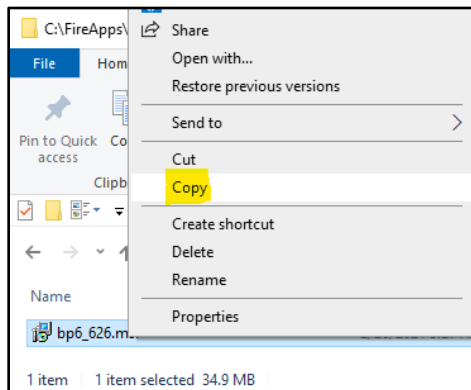
3. Extract the zip file to the C:\FireApps folder you created. Right-click on the file and select **Extract All....** If using **7-Zip**, select **Extract Here**.
4. Once extracted, your folder should look like the following example.



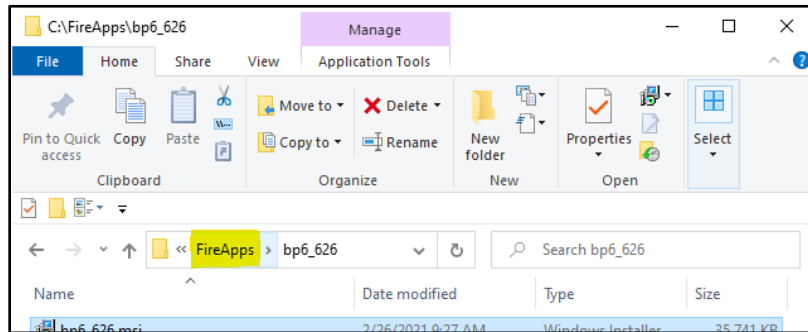
5. Double-click on the folder marked bp6\_626. There is one file inside. It is named bp6\_626. Depending on your settings, it may or may not end in “.msi.”



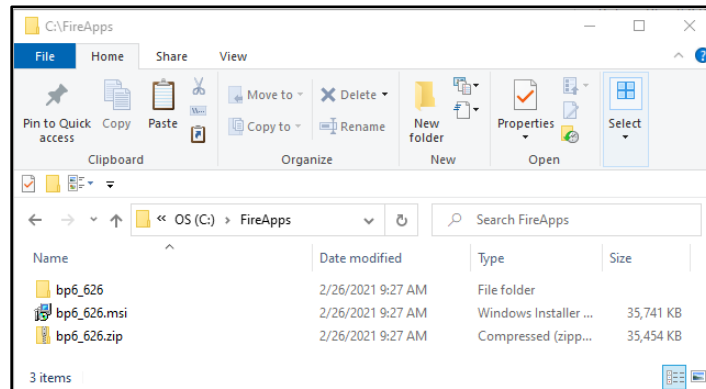
6. Copy this executable file. Either **right-click** on the file and select **Copy** OR **click** on the file and click on **Ctrl-C**.



7. Go back to the previous folder. You can click on **FireApps** in the Navigation bar. When you do this, you should see the folder that looks like the image in Step 4.



8. Paste the file in the **FireApps** folder. Either **right-click** inside the folder and select **Paste** OR click **Ctrl-V**.
9. At this point, there are three items in the **FireApps** folder. This step is critical. The **bp6\_626.msi** file must be in the **FireApps** folder to install correctly.



10. Double-click on the **bp6\_626.msi** installation file and follow the installation prompts. Accept the default installation location for BehavePlus v6 (C:\Behave\BehavePlus v6).
11. You will most likely see a blue screen warning you about the installation file. If so, click on **More info**.



12. A second window appears giving you information about the file (bp6\_626.msi).
- If you see a button at the bottom that says **Run anyway**, go to Step 9.
  - If you do not see this button, continue with Step 7.

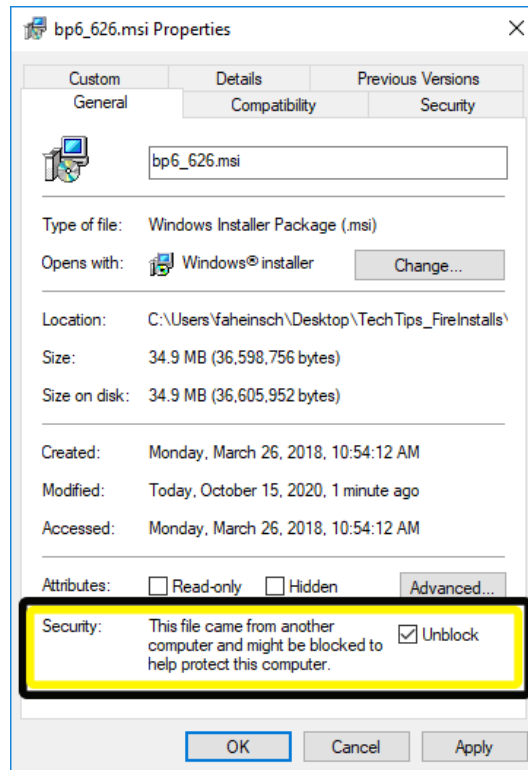


13. If you **did not** see the option to **Run anyway**, use the following steps.

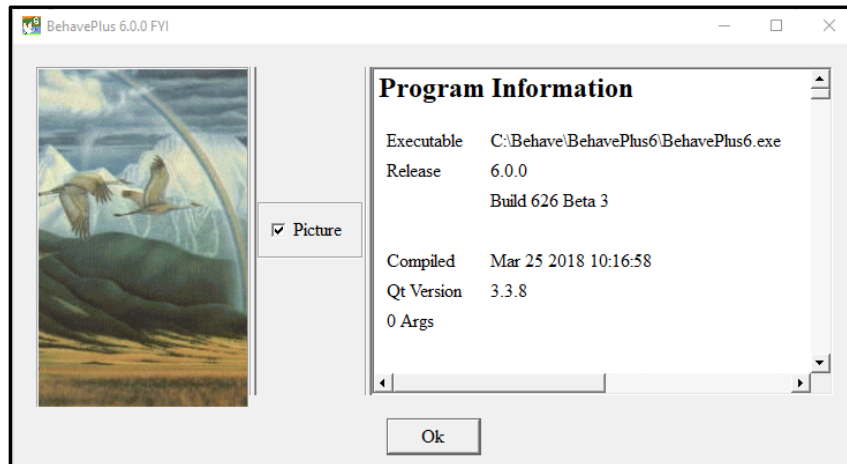


- Click on **Don't run**.

- b. Right-click on the installation file, select **Properties** and check the box next to **Unblock** at the bottom of the window. Click **OK**. Then repeat steps 5-7.



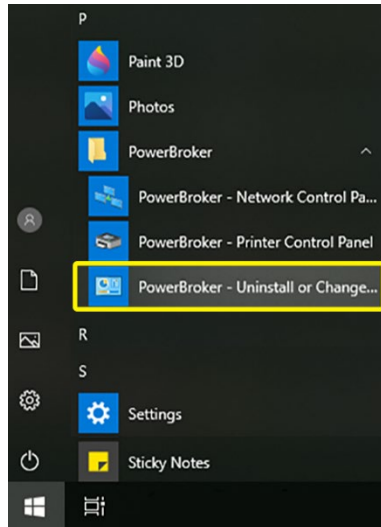
14. Open BehavePlus and from the main menu select **Help > Installation Info**. If you have installed and opened the correct version of the program you should see the following.



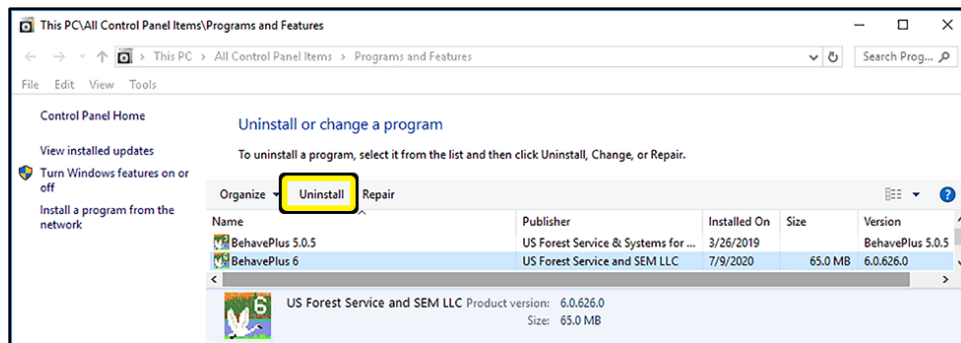
## Steps needed to uninstall existing versions

If you have an existing copy of the *same version* of BehavePlus on your computer, you should uninstall it prior to installing the most recent build. You do not need to uninstall Version 5 prior to installing Version 6; they operate independently of each other.

1. Open the Windows **Start** menu, look for **Power Broker > Uninstall or Change a Program**.



2. Find the program that you want to uninstall in the list. Select the program (e.g., BehavePlus 6) and click **Uninstall**.



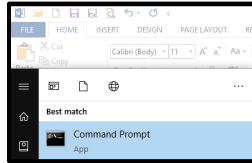
3. Follow the instructions on the screen to finish uninstalling the program.
4. If you plan to install another version of BehavePlus, return to [Steps needed to install BehavePlus](#).

## Updating Group Policies (Help Desk Only)

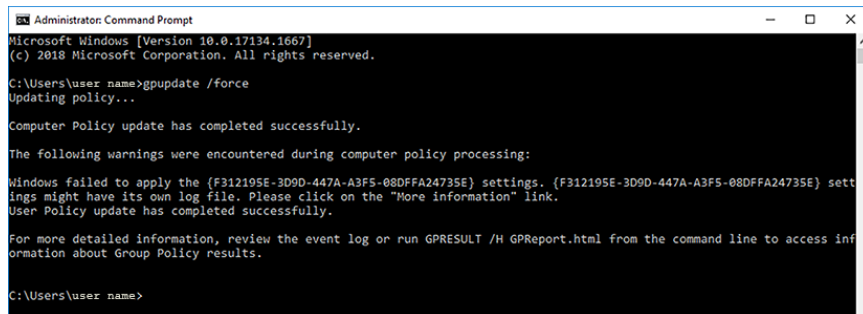
If a computer has been on a slower VPN connection, users may need to update their PowerBroker group policies. The following steps outline that process.

1. Turn on **VPN** if necessary.

2. In the search bar or Windows Start menu type **cmd** to open a Command Prompt window. Click on the link to the Command Prompt App.

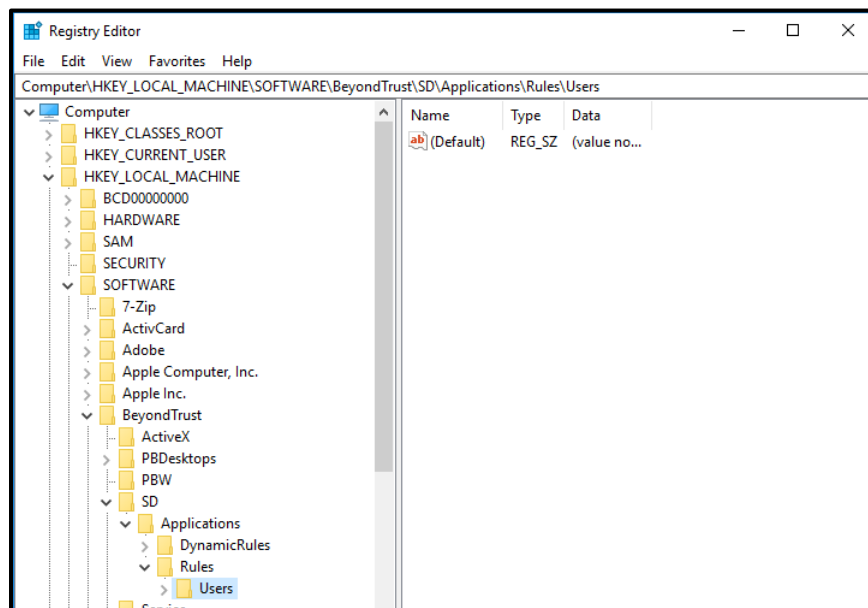


3. In the Command Prompt window, type **gpupdate /force** and click Enter. This is get the latest policies. It can take a few minutes depending on when it was last updated and how your bandwidth. When it is finished, leave the Command Prompt window open.

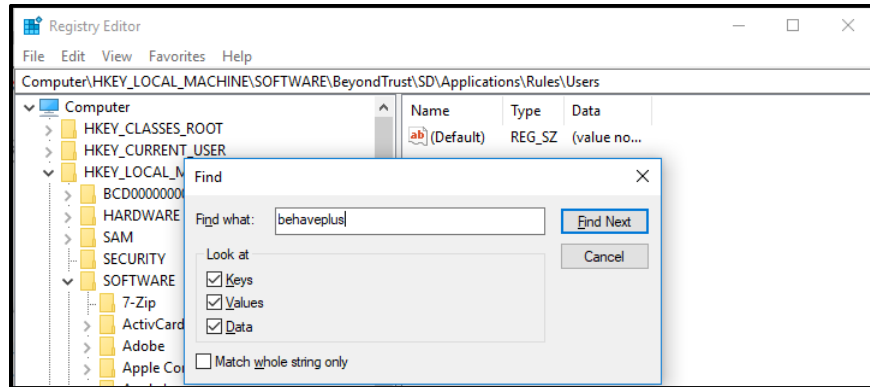


**Note:** Ignore the warning that you see as shown in the example above. It will not affect the BehavePlus installation.

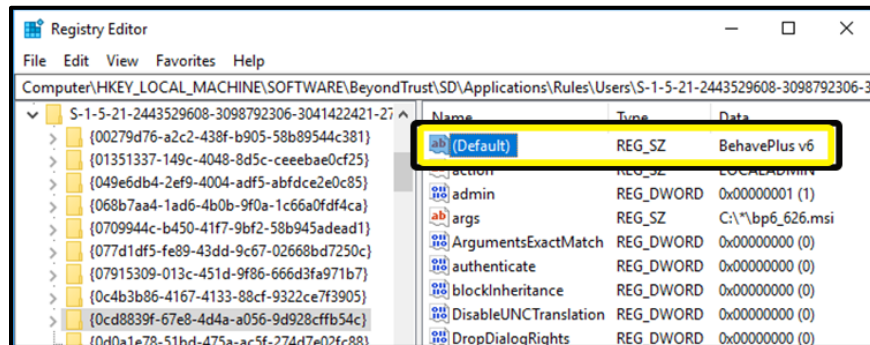
4. In the same window, type **regedit** and click Enter to open the Registry Editor. DO NOT MAKE ANY CHANGES TO THE EDITOR.
5. Click on the following links to traverse through the Registry Editor: **HKEY\_LOCAL\_MACHINE > SOFTWARE > BeyondTrust > SD > Applications > Rules > Users** as shown in the example below.



- With Users highlighted, search for **behaveplus** using either **Edit > Find** or **CTRL-F**.



- If the PowerBroker rule has been added to your computer, you will see results similar to those below. There should be rules for both BehavePlus v5 and v6.



- If you do not see results similar to the example above, have the user try a wired USFS connection and repeat Steps 2-7, rather than using VPN.
- If it still doesn't work using Step 8, have the person contact Faith Ann Heinsch ([faith.heinsch@usda.gov](mailto:faith.heinsch@usda.gov)) for further assistance.